## **IBM ServicesAssistant Solution Summary**

For Information purposes only with End User Reference prices - Final prices will be those in effect when the contract is signed

Customer Information		
Customer Name: ARROW ENTERPRISE COMPU	Signing Customer Number: 06111735	
Customer Type	COMMERCIAL CUSTOMER	
Business Partner Information		
BP Name: ARROW ENTERPRISE COMPU	BP Number: <b>06861724</b>	
Contract Information		
Contract Start Date	08/05/2016	
Standard Contract Term Stop Date		
Non-Standard Contract Term Stop Date	08/31/2017	
Proposal Reference Date	08/05/2016	
Charge Period Start Date	08/05/2016	

General Information			
Solution Summary ID	AR85C8	Status	Priced
Channel Indicator	J	Created By	ARLHATM
Pricing structure	Remarketer	Created On	08/05/2016
Description	Cothern Computer Systems Inc - Madison County - Renewal for 8202 SN D2FFP - Odd-Term 08-31-17 EndDate	Last Updated By	ARLHATM
Associated contract number		Last Updated On	08/05/2016
Fiscal Period			
Type of Discount(s) Applied			
<sup>1</sup> Accumulated Adjustment Invoicing Option	N		

### **Summary Section**

### **Summary for ODD PREPAY 12-23**

Customer No.	Customer Name and Address	One Time Charge	Maintenance	Services	Totals
	ARROW ENTERPRISE COMPUTING SO MADISON COUNTY TODD CAMERON 146 W CENTER ST CANTON MS 39046-3735	\$ 400.00	\$ 1,653.22	\$ 2,060.25	\$ 4,113.47
	Totals Inclusive of MES	\$ 400.00	\$ 1,653.22	\$ 2,060.25	\$ 4,113.47

### Details for Maintenance Machine List - ODD PREPAY 12-23

Charges shown below are for the first Pricing option in the Summary Section. They exclude taxes. The details include charges for the entire prepay term.

Installation Customer Number: 03883001 City, State: CANTON MS 39046-3735

Description	Туре	Model / Feature	Serial Number	Charge Start Date <sup>5</sup>	Charge Stop Date <sup>5</sup>	Qty	Type of Svc <sup>2</sup>	Maint Svc <sup>3</sup>	Code <sup>4</sup>	Charges
IBM POWER 720	8202	E4B	0000D2FFP			1	В	1		\$ 1,653.22
HALF HIGH 800GB/1.6TB LTO4 SAS		5746				1				
4 CORE 3.0 GHZ POWER7 PROCESS		8350				1				
							Subtot	al withou	ut MES	\$ 1,653.22
							Sub	total wit	th MES	\$ 1,653.22
Recurring Maintenance Grand Total Without MES									\$ 1,653.22	
Recurring Maintenance Grand Total With MES									\$ 1,653.22	

### **Details for Services - ODD PREPAY 12-23**

Charges shown below are for the first pricing option in the Summary Section. They exclude taxes. The details include charges for the entire prepay term.

Installation Customer Number: 03883001 City, State: CANTON MS 39046-3735

Description	Type	Model/Feature	Serial Number	Services Start Date	Charge Start Date <sup>5</sup>	Charge Stop Date <sup>5</sup>	Qty	Product Group/Service Option	Code <sup>4</sup>	Charges
SWMA DB2	WEB	QUERY SYS i				09/30/2016				\$ 79.95
						09/30/2016		P05		
						09/30/2016		CHARGEABLE PROCESSORS		
								FULL SHIFT		
	8202	E4B	0000D2FFP				1			
SWMA DB2	WEB	QUERY SYS i A	LF							
						09/30/2016		AFTER LICENSE FEE	0	\$ 0.00
								P05		
	8202	E4B	0000D2FFP				1			
SWMA FOR	IBM i									\$ 1,710.12
								SOFTWARE MAINTENANCE		
								P05		
								CHARGEABLE PROCESSORS		
								FULL SHIFT		
	8202	E4B	0000D2FFP				1			
SWMA FOR	IBM i	ALF								
								AFTER LICENSE		

5/2016			ServicesAssistant Solution Sum	mary			
					FEE	O	\$ 0.00
					CUST NOT CURRENT <1 MTH		
					NUMBER OF PROCESSORS		
					P05		
8202	E4B	0000D2FFP		1			
SWMA FOR POW	ERVM STANDA	ARD ED					\$ 270.18
					SOFTWARE MAINTENANCE		
					SMALL		
				4	CHARGEABLE PROCESSORS		
					FULL SHIFT		
8202	2 E4B	0000D2FFP		1			
SWMA FOR POW	VERVM STD ED	ALF					
					AFTER LICENSE FEE	О	\$ 400.00
				2	NUMBER OF PROCESSORS		
				2	NUMBER OF PROCESSORS		
					SMALL		
820	2 E4B	0000D2FFP		1			
,				Recurri	ng Services Subtotal		\$ 2,060.25
				One Ti	me Charge Subtotal		\$ 400.00
Recurring Servi	ce Grand Total						\$ 2,060.25
One Time Charg							\$ 400.00

### Legends

<sup>1</sup> Change adjustments related to inventory and Service changes will be accumulated and invoiced with your next standard invoicing cycle (may be sooner for annual or semiannual payment plans)

### <sup>2</sup> TYPE OF REPAIR SERVICE:

- A) On-Site Repair/Exchange Services, Monday through Friday (excluding holidays). 8am to 5pm, next business day
- B) On-Site Repair/Exchange Services, 7 days a week, 24hrs/day.
- C) On-Site Repair/Exchange Services, Monday through Friday (excluding holidays), 8am to 5pm, 4 hour response objective
- This type of repair Service includes a response objective and is not a guarantee
- D) On-Site Repair/Exchange Services, 7 days a week, 24hrs/day 2 hour response objective
- This type of repair Service includes a response objective and is not a guarantee
- X) EasyServe (Remote delivered services)

### <sup>3</sup> MAINTENANCE SERVICES:

- 1) Maintenance of IBM Machines
- 2) Maintenance of Non-IBM Machines
- 3) Warranty Service Upgrade
- 13) Maintenance of non-IBM Machines during the Manufacturer's Warranty Period
- 16) IBM Maintenance Services First Line Maintenance for Wincor Nixdorf ATMs
- 18) Post Installation Coverage (PIC) Service Upgrade for selected Non-IBM Machines

### <sup>4</sup> CODES:

- A (C) indicates a Machine that will have usage charges billed separately.
- An (E) indicates a Machine that has been announced as withdrawn from generally available Maintenance Service.
- An (F) indicates an assumptive Product included in the total Charge Period Price that has a manually inserted serial number and configuration provided by the customer.
- An (H) identifies a Machine on an existing ServiceElite/ServiceSuite/ServiceElect CHIS contract with duplicate Maintenance Service coverage.
- A (K) indicates assumptive Products included in the total Charge Period Price that are based on the customer provided configuration.
- An (M) indicates a Miscellaneous Equipment Specification (MES) on order is not installed and applicable pricing is not included.
- An (N) indicates that the Product is a non-GSA Schedule item.
- An (O) indicates a one time charge.
- A (P) indicates a Machine or Service with coverage on a non-CHIS contract.
- An (R) indicates the usage charge rate (feet, hours, or impressions) for a Machine under a usage plan.
- An (S) indicates a manual order installation date change.
- A (U) indicates Usage Charges which are measured in either feet, hours or impressions.
- A (W) indicates a Machine under warranty.
- An (X) indicates On-Order Products which are shown for planning purposes only.
- An (Y) indicates On-Order MES Products which are shown for planning purposes only. Those charges are included in the related Machine.

<sup>&</sup>lt;sup>5</sup> Charges Start/Stop dates shown are those that differ from the Contract period Start/End Dates

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Contract Information								
Contract Start Date	08/05/2016							
Standard Contract Term Stop Date								
Non-Standard Contract Term Stop Date	08/31/2017							
Proposal Reference Date	08/05/2016							
Charge Period Start Date	08/05/2016							

General Information			
Solution Summary ID	A085CQ	Status	Priced
Channel Indicator	J	Created By	ARLHATM
Pricing structure	Remarketer	Created On	08/05/2016
Description	Cothern Computer Systems Inc - Madison County - Renewal for 9407 SN 1CCC4 - Odd-Term 08-31-17 EndDate	Last Updated By	ARLHATM
Associated contract number		Last Updated On	08/05/2016
Fiscal Period			
Type of Discount(s) Applied			
<sup>1</sup> Accumulated Adjustment Invoicing Option	N		

### **Summary Section**

### **Summary for ODD PREPAY 12-23**

Customer No.	Customer Name and Address	One Time Charge	Maintenance	Services	Totals
	ARROW ENTERPRISE COMPUTING SO COUNTY OF MADISON SHERIFF OFF 146 W CENTER ST CANTON MS39046-3735	\$ 2,793.00	\$ 2,095.38	\$ 1,710.12	\$ 6,598.50
	Totals Inclusive of MES	\$ 2,793.00	\$ 2,095.38	\$ 1,710.12	\$ 6,598.50

### Details for Maintenance Machine List - ODD PREPAY 12-23

Charges shown below are for the first Pricing option in the Summary Section. They exclude taxes.

The details include charges for the entire prepay term.

Installation Customer Number: 01017598 City, State: CANTON MS 39046-3735

Description	Type	Model / Feature	Serial Number	Charge Start Date <sup>5</sup>	Charge Stop Date <sup>5</sup>	Qty	Type of Svc <sup>2</sup>	Maint Svc <sup>3</sup>	Code <sup>4</sup>	Charges
IBM POWER 520 EXPRESS	9407	M15	00001CCC4			1	В	1		\$ 2,095.38
HH 800GB LTO4 SAS TAPE DRIVE		5746				1				
	-						Subtot	al withou	ut MES	\$ 2,095.38
							Sul	ototal wi	th MES	\$ 2,095.38
Recurring Maintenance Grand Total Without MES									\$ 2,095.38	
	Recurring Maintenance Grand Total With MES  \$									\$ 2,095.38

### **Details for Services** - ODD PREPAY 12-23

Charges shown below are for the first pricing option in the Summary Section. They exclude taxes.

The details include charges for the entire prepay term.

Installation Customer Number: 01017598 City, State: CANTON MS 39046-3735

Description	Type	Model/Feature	Serial Number	Services Start Date	Charge Start Date <sup>5</sup>	Charge Stop Date <sup>5</sup>	Qty	Product Group/Service Option	Code <sup>4</sup>	Charges
HWMA REI	ESTAB	LISHMENT FEE								
									0	\$ 763.00
							7	LAPSED MONTHS OF HWMA COVERAGE		
	9407	M15	00001CCC4				1			
SWMA FOR										\$ 1,710.12
<u> </u>								SOFTWARE MAINTENANCE		
								P05		
								CHARGEABLE PROCESSORS		
	-							FULL SHIFT		
	9407	M15	00001CCC4				1			
SWMA FOI	R IBM	i ALF								
	T							AFTER LICENSE FEE	0	\$ 2,030.00
								CUST NOT CURRENT 7-8 MTHS		
								NUMBER OF PROCESSORS		
	+	-					$\top$	P05		
	9407	7 M15	00001CCC	1			1			
							Rec	urring Services Subtota	1	\$ 1,710.1

/15/2016	One Time Charge Subtotal	\$ 2,793.00
Recurring Service Grand Total		\$ 1,710.12
One Time Charge Grand Total		\$ 2,793.00
One Time Charge Grand Total		

#### Legends

<sup>1</sup> Change adjustments related to inventory and Service changes will be accumulated and invoiced with your next standard invoicing cycle (may be sooner for annual or semiannual payment plans)

### <sup>2</sup> TYPE OF REPAIR SERVICE:

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